

Accessing Crash Reports

Via Server Control Panel:

1. **Log into your server panel:** First, log into your [Control Panel](#).
2. **Navigate to the Files section:** Once inside your server's dashboard, go to the **Files** section.
3. **Locate the crash reports folder:** Crash reports are stored in the `crash-reports/` directory of your server files. This folder contains text files named with the date and time of the crash (e.g., `crash-2025-01-01_16.00.00-server.txt`).

Via SFTP:

1. **Connect to Your Server via SFTP:**
 - Use an FTP client (e.g., FileZilla) to connect to your server.
 - Enter your FTP credentials provided by your hosting service.
2. **Navigate to the Crash Reports Folder:**
 - Locate the `crash-reports` folder in your server's root directory.
3. **Download the Latest Report:**
 - Download the latest crash report file to your computer for analysis.

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