

Resetting the World

If you do not wish to lose your current world you should make a backup before proceeding.

Step 1: Stop Your Server

1. From the **Control Panel**, navigate to the **Console**.
2. Click **Stop** to safely shut down the server. This prevents any file corruption during the reset process.

Step 2: Delete the World Files

1. Return to the **Files** section in the control panel.
2. Delete the following folders:
 - `world`
 - `world_nether`
 - `world_the_end`

If you've customized the world name in the `server.properties` file, ensure you delete folders corresponding to that name instead.

Step 3: Restart Your Server

1. Return to the **Console** and click **Start** to launch your server.
2. The server will generate a fresh world using the default seed or the custom seed specified in `server.properties`.

Step 4: Verify the Reset

1. Join your server to confirm the new world has been generated.
2. If you've set a custom seed, you can verify it by typing `/seed` in the chat (requires operator permissions).

Additional Help

If you encounter any issues or need further assistance, open a support ticket via the [Billing Area](#). Our support team is ready to assist you.

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